



Tasting Room Staff / Beer Server

Job Description

This position is responsible for ensuring that customers have a positive and memorable experience at Black Plague Brewing Co. The candidate must have a passion for Craft Beer and for learning the details of the beers we produce and our general business operations.

Responsibilities include: Greeting customers promptly and courteously; guiding customers to beers they enjoy; setting up and cleaning up daily operations and special events; stocking beer and retail merchandise in the tasting room; accurately performing daily keg inventory and money handling procedures. Promotes the sale of beer and non-beer products sold in the Tasting Room. Describes beers, beermaking techniques, beer and brand history and provides general tourist information. Candidate must possess an LEAD certification or be able to get one before hire.

Essential Duties and Responsibilities:

- Excellent people skills; able to project a friendly and helpful manner at all times
- Able to perform quality work efficiently with minimal supervision
- Able to be responsive and flexible at last minute requests
- Greets all visitors to the brewery and pours beer for tasting
- Effectively suggests and sells beer to customers
- Describes beer and brewery history to customers
- Answers visitor's questions and able to provide general tourist information
- Open to working on site special events after hours if needed
- Open to working other special events off property when needed
- Handles routine purchasing transactions, which include operating cash register
- Acquires and maintains thorough knowledge of the brewery and our beer
- Work in a team environment and open to performing other duties as assigned
- This position reports directly to the tasting room Manager
- May be assigned other tasks or be asked to participate in other activities both on site and off site as needed.

Qualifications:

- Able to work a flexible schedule
- High school diploma or equivalent and/or qualified experience required
- Retail experience a plus
- Professional appearance and demeanor
- Able to lift up to 40 pounds
- Must be able to stand, walk, lift and bend for up to 8 hours a day
- Weekends, holidays and evenings required

Compensation and Benefits

Black Plague Brewing Co. offers competitive wages that will be determined by experience.